IN-DEPTH INTERVIEW TOPIC GUIDE
for
Implementers in the WASH and/or Disability Sector

Using this topic guide
This topic guide should only serve as a starting point for an in-depth interview with an implementing NGO or DPO. It is particularly difficult to script interviews of this nature because of the varied types of organisations that operate within this sector. In advance of the interview it is recommended that you spend time adapting these questions to the person you are speaking with and conducting some background research into the existing work organisation has undertaken. Questions should be added where a participant mentions something of interest or touches on something that needs further clarification. Questions can be skipped where a participant answers the question in a previous response. It is not normally necessary to go through all questions.

Introduction
Thank you for agreeing to take part in this interview. My name is ............ and I am a researcher from ............ I am part of a team conducting a research on disability and access to water, sanitation and hygiene. I am now going to ask you some questions regarding your role in either the water, sanitation and hygiene sector or the disability sector. As explained, you are free to stop the interview at any time.

This interview will be audio-recorded (tape recorded) and will take approximately 30 -40 minutes. Thank you for your time.

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Questions for Organisations focused on improving WASH

1. Can you begin by telling me a bit about your organisations work?
   a. Size
   b. Funding
   c. Geographical coverage
   d. Focus areas
2. In your own words maybe you could tell us why you think it’s important for people with a disability or a functional impairment have equal access to Water, sanitation and hygiene facilities?
3. How has your organisation being trying to mainstream equity and inclusion in your work?
4. What was it that prompted your organisation to start looking at issues of inclusion and equitable access?
5. What regions of the country have you been doing this need in and how extensive has your reach been in these areas?
6. What efforts have you made to collaborate with other service providers and NGOs to ensure that your work is coordinated and that the lessons you learn while promoting inclusion can be shared?
7. What efforts have you made to collaborate with government stakeholders at a national or district level to showcase the work you have been doing and encourage them to replicate similar initiatives in other areas?
8. Are you aware of any policies relating to WASH access among people with disabilities?
   a. If so do these policy provisions affect your work?
   b. In your own opinion have these policy provisions had an influence on improving WASH access and on the lives of individuals with disability?
   c. If not what do you think are the barriers that have prevented the policies from having a more positive effect? How could these better be addressed?
9. Does your organisation play a role in advising the government on policy development in this area?
10. Have you developed any standards or guidelines on the development of inclusive WASH facilities?
11. Other than changing the physical WASH settings what else can be done to promote inclusion in WASH policy making, planning, and service delivery? For example in terms of addressing social or institutional barriers.
12. From your experience how does improving someone’s access to water, sanitation and hygiene facilities affect their lives?
13. What do you do presently to monitor your programs and their effectiveness?
   a. Does this ever include indicators related to disability access and inclusiveness?
   What kinds of indicators would be useful to assess this do you think?

Questions for organisations focused on disability and rights

1. Can you begin by telling me a bit about your organisations work?
   a. Size
   b. Funding
   c. Geographical coverage
   d. Focus areas
2. From your work with people with disabilities, how important do you think issues of water, sanitation and hygiene are in the context of all issues faced by people with a disability?
3. What do you perceive the main challenges to be for people with disabilities in accessing WASH?

4. Does any of your work involve in WASH programming?

5. Are their opportunities within your existing program where you could address WASH access needs of people with disabilities?
   a. What are the barriers in doing so?

6. Are you aware of any policies relating to WASH access among people with disabilities?
   a. If so do these policy provisions affect your work?
   b. In your own opinion have these policy provisions had an influence on improving WASH access and on the lives of individuals with disability?
   c. If not what do you think are the barriers that have prevented the policies from having a more positive effect? How could these better be addressed?

7. Does your organisation play a role in advising the government on policy development in this area?

8. What efforts have you made to collaborate with other DPOs or disability service providers to ensure that your work is coordinated and that the lessons you learn can be shared?

9.

10. What do you do presently to monitor your programs and their effectiveness?
    a. Does this ever include WASH access in this monitoring process?
    b. What kinds of indicators would be useful to assess this do you think?